

superpowers for business

Technology that champions your business

MEET YOUR LIFE-LONG TECHNOLOGY PARTNER

Imagine a workplace where things just work.

Where you feel in complete control of your systems and processes – but also completely free from overwhelm and hassle. Where you can focus on what you're good at and forget about the rest. Afford enterprise-quality technology and enjoy world-class expertise on speed dial.

All this from a partner who joins you at the table, shares your long-term goals, celebrates your success as their own.

A partner with a secret weapon: a whole suite of superpowers, under one roof.





...But more than anything, giving you an impenetrable edge against the competition.

The power of protection against threats. The strength to transform and grow at scale. The ability to build stronger customer relationships. But more than anything, giving you an impenetrable edge against the competition.

That's the ESA partner difference Superpowers for the modern workplace



ESA is a business process consultancy and managed services company based in Cape Town.

For over 20 years, our hands-on team has been helping clients to proactively fight risk and spot opportunity. From technology audits to infrastructure, from phones and printers to software, from helpdesk to getting under the desk, plugging in cables. We do it all and we have it all. One single point of contact for all your hardware, software and IT management.

A partner with a secret weapon: a whole suite of superpowers, under one roof.

WHY US?

20 years' track recordHolistic, big picture offeringNeeds first, technology second



Certified technicians

Vendor neutral, custom solutions





Dedicated support team

Affordable finance



MANAGED SERVICES

One call supports it all

- No fuss monthly subscription to fit your budget.
- Unlimited support, no hourly rates.

You decide the level of support you need, whether it's us becoming your IT department, or co-managing technology with your digital champions. Either way, get ready for IT that puts a smile on your face.



Fully managed IT

Sick of fighting fires? Experience proactive IT management takes care of all your technology needs, from your digital roadmap to infrastructure, from a 24/7 helpdesk to software renewals, security, everything. All our managed services are built to work – because, the better we set you up for the long-term, the better for everyone. Because if you're down, our bottom line feels it too.



Today's digital world is cut-throat and complex – even for our fellow IT experts.

We've designed flexible co-managed solutions to support in-house IT managers.

We're there to make you the hero, with best-in-class solutions like helpdesk software, network monitoring, disaster recovery, firewalls and much more.



Assessments & advisory services

Tap into 20 years of IT experience with the partner that offers everything under one roof.

Need fresh eyes on your current systems?
We can do a no-obligation audit and tell you where the gaps are. We don't sell you things you don't need and believe in open communication to help you build a strong, future fit business.

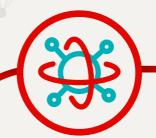
Relationship management

Technology is the fuel behind the epic goals you set for your business. It's a huge responsibility to plan and execute – one which we can carry with you. As your virtual CIO, we ask the right questions to see what your IT maturity is, help you formulate an IT strategy and roadmap, budget better and streamline your processes.



Equipment financing

Access world-class technology with flexible bank or in-house rental finance. We want businesses big and small to succeed, so we help you cash flow multiple technologies under one tax-friendly rental contract – no deposit required, easy upgrades. Printers, PBX, video conferencing and more, lets plot your digital transformation together.



Infrastructure, integration & connectivity

From cloud to server, hardware to software, technology is an intricate mesh of things to keep healthy all the time. Get it right and your business will be agile, productive and effective. We can create a fully integrated IT environment complete with super-fast connectivity where all your systems and applications play nicely together.





Cyber security

Cybercrime can bring businesses to their knees.

It's an evil that can strike from anywhere, infect your networks and hardware, or appear via a mobile device or virtual environment. You need a force field of protection against these sophisticated attacks. One that is custom-made for the vulnerabilities of your business. Our top-to-bottom approach gives you the power of protection, arming you with a framework that identifies and protects against risk, detects threats, responds and recovers. From security audits and skills training to email security and incident response planning – we stay on top of all security trends.

Video & voice

Video conferencing and crystal clear telecoms are non-negotiables these days. We offer hosted and on-premise PBX and gateway solutions that seamlessly connect your employees, no matter where they're working from. We also offer smart call management reporting and other tools that gives you control over what's happening in your business. When it comes to video conferencing, Microsoft Teams provides high quality video communications from any device.



Printing & storage

Be the boss of your documents while ticking all compliance and privacy boxes. We offer hosted and on-site document management systems with an easy bird's eye view of all your important bits – any department, any location. When it comes to office automation, we work with world-class brands like Konica Minolta, Lexmark and Kyocera to meet all your printing, scanning and copying needs. Whatever you need – speed or quality – we recommend the right equipment with affordable financing.





Back-up power supply

Running a business with Eskom's unpredictable power grid means you need a permanent boost of back-up superpowers. We can do a full assessment of your business needs and recommend a scalable solution – backed by a range of financing options. We can make back-up power an intrinsic, reliable part of your infrastructure, with everything from inverters and generators to solar panel installation. Grid-tied or completely off the grid, we'll help you save costs and keep your business oblivious of loadshedding.



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LET'S TEAM UP

Ready for a boost of business superpowers?
Get in touch for a fresh look at your technology and how we can bolster your business.



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